



DOMESTIC CONNECTION TARIFF CARD

SINGLE DOMESTIC PNG CONNECTION INCLUDES:

- One Point (Gas Tap) in One Kitchen
- In Case of Bungalow / Tenement / Row-house Type : 10 (Ten) meters of pipeline up to the Metering Unit starting from Transition Fitting
- In case of Flat / Tower / Apartment: 7 (Seven) meters of pipeline from Riser 'T' Point up to the Metering Unit. (3 meter pipeline per flat / apartment considered as a part of common riser)
- Five (5) meter of G.I. or Copper pipe from Metering Unit up to Gas Tap
- Metering Unit includes (One Domestic Meter), One Regulator, One Meter Isolation Valve, One wire braided flexible hose (Suraksha hose pipe) of 2 meter size and Fittings

EXCLUSIONS:

- Conversion of Gas Stove with auto ignition cooking range, gas geyser not included in the charges.
- Repairing or servicing of gas stove or any type of burner is not included in IGL's scope.
- Making hole in the stone, tiles & platform fitted inside the kitchen/bathroom shall be done by the customer.
- Underground pipeline work will only be done by excavation process (open digging) only.
- All resurfacing & restoration shall be done by customer or society.
- Concealed G.I. or Copper pipelines is not allowed inside the customer's premises.
- Extra kitchen point connection outside the kitchen premises will not be entertained / allowed.
- Horizontal installation shall not be permitted from exterior walls.

Sr No	Complaint Category	Unit	Charges (Incl of GST)	Sr No	Complaint Category	Unit	Charges (Incl of GST)
1	Meter related issues (running fast)			7.9	Supply of GI pipe (size: 1") (per meter)	Mtr	Rs. 343
1.1	Charges for Testing of Meter	No.	Rs. 343	7.10	Supply of GI pipe (size: 1-1/2" & above) (per meter)	Mtr	Rs. 437
1.2	Penalty charges if meter is not faulty	No.	Rs. 950	7.11	Supply of Copper pipe (per meter)	Mtr	Rs. 366
2	Rubber Tube Replacement OR NG Conversion in case of 2nd time connection at Govt. flats on same address			7.12	Installation/Fixing of GI pipe (size: 1/2") (per meter)	Mtr	Rs. 354
2.1	Supply of Rubber Tube (1.5 Mtr)	No.	Rs. 152	7.13	Installation/Fixing of GI pipe (size: 3/4") (per meter)	Mtr	Rs. 354
2.2	Supply of Rubber Tube (1.0 Mtr)	No.	Rs. 137	7.14	Installation/Fixing of GI pipe (size: 1") (per meter)	Mtr	Rs. 313
2.3	Installation/Fixing of Rubber Tube	No.	Rs. 90	7.15	Installation/Fixing of GI pipe (size: 1-1/2" & above) (per meter)	Mtr	Rs. 313
2.4	Drilling hole in Slab/Marble/Slab breakage on Customer Account	No.	Rs. 708	7.16	Installation/Fixing of Copper pipe (per meter)	Mtr	Rs. 354
3	NG Conversion of Private Customers OR Reconversion of Stove from PNG to LPG OR NG Conversion in case of 2nd time connection at Govt. flats on same address			7.17	Re-installation of Appliance valve with Rubber Tube/Isolation valve (when the service is performed without removal of existing GI/Copper pipes, then this rate is applicable)	No.	Rs. 272
3.1	Upto 15 days of RFC	No.	Free	7.18	Supply of Appliance Valve (size: 1/2")	No.	Rs. 143
3.2	After 15 days of RFC (Rate per burner)	No.	Rs. 69	7.19	Supply of Appliance Valve (size: 1/4")	No.	Rs. 96
3.3	Conversion of Stove from PNG to LPG OR LPG to PNG (Rate per Burner)	No.	Rs. 69	7.20	Supply of Isolation Valve (size: 1/2")	No.	Rs. 139
4	Flame Problem			7.21	Supply of Isolation Valve (size: 3/4")	No.	Rs. 225
4.1	Upto 15 days of NG	No.	Free		Note: Any balance material after modification shall be kept in the custody of IGL.		
4.2	After 15 days of NG (Rate per burner)	No.	Rs. 116	8	Permanent Disconnection (PD)		
5	Temporary Disconnection (Personal Reason) - Non removal of pipe*	No.	Rs. 183	8.1	PD without removal of device for Govt./ Institutional Flats/ Private (includes removal of Appliance valve and Rubber Tube along with Plugging of pipe)	No.	Rs. 183
	*Fixed monthly charges of Rs. 25 shall be applicable till the gas supply is restarted			8.2	PD with removal of device, removal of pipe charges are applicable as per Sr. No. 7.2 to 7.6		
6	Temporary disconnection/Plugging of MDPE service line for existing user (Rate per service line)**	No.	Rs. 1874		Note: Material Shall be kept in custody of IGL after removal.		
	**Rate of Fitting/End cap used while Temporary Disconnection shall be applicable as follows:			9	Geyser Point/Extra Point (Additional Point/Additional Piping)		
6.1	Fitting/End cap of size 20 mm	No.	Rs. 32	9.1	Applicable as per Sr. No. 7.1, 7.7 to 7.21		
6.2	Fitting/End cap of size 32 mm	No.	Rs. 45	10	Damage to Aboveground piping (Material & installation)		
7	Modification of PNG installation OR Temporary Disconnection (Renovation) /Removal Charges for GI/Copper pipeline OR Re-installation/ Restoration of removed pipe			10.1	Penalty charges	No.	Rs. 3000
7.1	Fixed charges for removal and installation of same pipeline for upto 4 Mtr	No.	Rs. 1121	10.2	Modification charges applicable as mentioned in Sr. No. 7		
	Sr. No. 7.2 to 7.6 are applicable if quantity of removed pipe is more than 4 mtrs and more than re-installed pipe, removal charges shall be applicable for the length of excess pipe removed				Item-wise cost of material (i.e. Meter/ Regulator/ Meter-Regulator etc.) (as applicable)		
7.2	Removal of GI pipe (size: 1/2") (per meter)	Mtr	Rs. 77	10.3	Supply of AMR Meter	No.	Rs. 2587
7.3	Removal of GI pipe (size: 3/4") (per meter)	Mtr	Rs. 81	10.4	Supply of Non AMR Meter	No.	Rs. 1047
7.4	Removal of GI pipe (size: 1") (per meter)	Mtr	Rs. 85	10.5	Supply of Regulator	No.	Rs. 1534
7.5	Removal of GI pipe (size: 1-1/2" & above) (per meter)	Mtr	Rs. 96	10.6	Supply of Meter-Regulator	No.	Rs. 262
7.6	Removal of Copper pipe (per meter)	Mtr	Rs. 71	10.7	Installation/Fixing of Meter	No.	Rs. 408
	Sr. No. 7.7 to 7.21 are applicable if quantity of installed pipe is more than 4 mtrs and more than removed pipe, installation/fixing charges shall be applicable for the length of excess pipe installed			11	Improper PNG Installation - GI & Copper (if customer complaining regarding improper installation after RFC/NG)		
7.7	Supply of GI pipe (size: 1/2") (per meter)	Mtr	Rs. 236	11.1	Applicable after RFC & signing of customer, Rates as per the modification charges against Sr. No. 7 will be applicable		
7.8	Supply of GI pipe (size: 3/4") (per meter)	Mtr	Rs. 248	12	Remeasurement of PNG installation/Extra Pipe (on customer request) (applicable in case variation is found)	No.	Rs. 600

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Sr No	Complaint Category	Unit	Charges (Incl of GST)	Sr No	Complaint Category	Unit	Charges (Incl of GST)
13	Leakage Testing of Individual House (On Customer request)	No.	Rs. 76	16.3	Painting of GI Pipe (size: 1-1/2" & above) (per meter)	Mtr	Rs. 49
14	MDPE Laying/Shifting			17	Install/ Replace Meter bracket (On Customer Request)		
14.1	Fixed Charges for Liasoning with Authorities	No.	Rs. 3000	17.1	Supply of Meter bracket	No.	Rs. 95
14.2	Supply of MDPE pipeline (size: 20 mm) (per meter)	Mtr	Rs. 26	17.2	Installation/Fixing of Meter bracket	No.	Rs. 55
14.3	Supply of MDPE pipeline (size: 32 mm) (per meter)	Mtr	Rs. 44	18	Replace & Install Clamp-3/4" and 1/2" (On Customer request)	No.	Rs. 55
14.4	Supply of MDPE pipeline (size: 63 mm) (per meter)	Mtr	Rs. 170	19	Replace & Install PVC clamp for Copper (On Customer request)	No.	Rs. 19
14.5	Supply of Transition fitting	No.	Rs. 96	20	Replacement of meter (If tempered/ external damaged by customer)		
14.6	Laying of MDPE pipeline (size: 20 mm) (per meter)	Mtr	Rs. 472	20.1	Meter charges applicable as per Sr. no. 10.4 and 10.5		
14.7	Laying of MDPE pipeline (size: 32 mm) (per meter)	Mtr	Rs. 472	20.2	Installation/Fixing of Meter	No.	Rs. 408
14.8	Laying of MDPE pipeline (size: 63 mm) (per meter)	Mtr	Rs. 472	21	Replacement of meter-Regulator (If Tempered/ external damaged by customer)		
14.9	Installation/Fixing of Transition Fitting along with construction of Pedestal	No.	Rs. 2431	21.1	Supply of Meter-Regulator	No.	Rs. 262
15	Damage to underground assets (PE pipeline damage/TF Damage(in case damage done due to customer)			21.2	Installation/Fixing of Meter-Regulator	No.	Rs. 390
15.1	Penalty of damage on account of lapses in safety	No.	Rs. 5000	22	Replace/ Install New Isolation/ Appliance valve (any extra point)		
15.2	Repair Charges applicable as per Sr. No. 7			22.1	Supply of Appliance/Isolation valve applicable as per Sr no. 7.18 to 7.21		
15.3	Charges for Gas loss (as applicable)			22.2	Installation/Fixing of Appliance/Isolation Valve	No.	Rs. 272
16	Painting of GI Pipe (On customer request)			23	Replacement of Anaconda with Copper pipe and fittings (On customer Request)		
16.1	Painting of GI Pipe (size: 1/2") (per meter)	Mtr	Rs. 26	23.1	Supply of Copper pipe & Fittings	No.	Rs. 520
16.2	Painting of GI Pipe (size: 3/4") (per meter)	Mtr	Rs. 28	23.2	Installation/Fixing of Copper pipe & Fittings	No.	Rs. 366
16.3	Painting of GI Pipe (size: 1") (per meter)	Mtr	Rs. 35				

NOTE:

- Above Charges are effective from 22nd December, 2020.
- Above charges are exclusive of VAT or Service Tax.
- A/c payee Cheque / DD should be drawn in the favour of "Indraprastha Gas Limited" payable at Delhi.
- Other charges (as applicable) are payable in addition to Connection / Payment Security Deposit.
- Work shall be done only after receiving full payment for the service sought.
- IGL reserves the right to revise above charges by giving reasonable notice by way of publishing it on its website.
- Penal charges are applicable to customers involved in unauthorised / illegal extension, modification and removal of tampering of gas installation.



INDRAPRASTHA GAS LIMITED

(A Joint Venture of GAIL (India) Ltd., BPCL & Govt. of NCT of Delhi)

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